

FACILITATOR
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HOSPITALITY MANAGEMENT

Program Description

The service industry is growing. More than ever before, people have disposable income that can be put toward leisure activities such as traveling and dining out. The Hospitality Management program at Scott Community College can prepare you in nearly every aspect of this growing industry. You'll be ready to go to work in front-line supervision/management at hotels, restaurants, and clubs anywhere in the United States or in other countries, including luxury resorts or cruise ships. Your degree will demonstrate that you already have the skills to perform the following job duties:

- Analyze operational problems and establish procedures
- Assign duties to other employees
- Collaborate on menu planning/serving arrangements
- Perform serving duties
- Manage finances
- Control inventories/monitor supplies, equipment and work areas
- Develop departmental objectives, budgets, policies, and procedures
- Perform personnel actions
- Purchase supplies and equipment
- Record production and operational data
- Carry out customer service
- Schedule parties and take reservations
- Train workers in food preparation, sanitation, and safety

Award Options

An Associate in Applied Science degree is awarded; however, this unique program is an apprenticeship, so you'll have 4,000 hours of real, hands-on paid work experience.

Job Outlook

Nationally, service industries are consistently among the top ten fastest growing job segments in the country. Locally, a need for 87 positions was discerned through a hospitality management labor market assessment conducted recently by the Eastern Iowa Community College District. More than half of those positions are projected to be full time, and 34 are expected to be part time. More than three quarters of the survey respondents said that they have difficulty finding qualified hospitality management personnel.

Earnings

Median annual income in the United States is \$29,000, with potential earnings of up to \$51,400. In Iowa, median earnings are \$27,200 up to \$42,600 annual salary.



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COMMUNITY COLLEGES
EASTERN IOWA COMMUNITY COLLEGE DISTRICT

www.eicc.edu

1-888-336-3907
toll-free

HOSPITALITY MANAGEMENT

FIRST SEMESTER:		Credit Hours
HCM:319	Introduction to Hospitality Field	3
HCM:106	Hospitality Mgmt Info Systems	3
HCM:957	Hospitality Lab I	2
HCM:100	Sanitation & Safety	2
HCM:960	Hospitality Practicum I	3
TOTAL HOURS -		13

SECOND SEMESTER:		Credit Hours
HCM:331	Workplace Human Relations	3
HCM:606	Hospitality Management Practices	3
HCM:958	Hospitality Lab II	2
HCM:961	Hospitality Practicum II	3
COM:102	Communications Skills	3
TOTAL HOURS -		14

THIRD SESSION:		Credit Hours
HCM:265	Mathematics for Hospitality	3
HCM:962	Hospitality Practicum III	3
PSY:213	Industrial and Organizational Psychology	3
TOTAL HOURS -		9

FOURTH SEMESTER:		Credit Hours
HCM:330	Hospitality Personnel Management	3
HCM:279	Hospitality Accounting	3
HCM:963	Hospitality Practicum IV	3
General Elective		3
TOTAL HOURS -		12

FIFTH SEMESTER:		Credit Hours
HCM:310	Hospitality Law I	3
HCM:316	Hotel and Restaurant Operations	3
HCM:328	Conversational Spanish for Hospitality Management	3
HCM:959	Hospitality Lab III	3
HCM:964	Hospitality Practicum V	3
TOTAL HOURS -		15

SIXTH SESSION:		Credit Hours
HCM:611	Hospitality Sales and Marketing	2
HCM:965	Hospitality Practicum VI	3
TOTAL HOURS -		5

A.A.S. Degree Total - 68

ADMISSIONS OFFICER

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JOB PLACEMENT/STUDENT
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**SCOTT
COMMUNITY COLLEGE**

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The Eastern Iowa Community College District endorses the principle of equal educational opportunities for all people regardless of race, color, creed, marital status, national origin, sex, sexual orientation, religion, ancestry, age, or non-job related handicap or disability in the educational programs or activities it operates. Persons having inquiries concerning the district's accommodation for or compliance with Title VI, Title IX, Section 504, the Americans with Disabilities Act and the Age Discrimination Act may contact: Affirmative Action Officer, 306 West River Drive, Davenport, IA 52801-1221 or call (563) 336-3300

11/09 AG



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