

Chancellor's Memo

Eastern Iowa Community College District

December 15, 2004

Holiday Break is Upon Us!



Several of my friends and family have asked me what I would like for Christmas this year. While there are a few items I am coveting (snowshoes being one of them, even as I hope it doesn't snow *once* this year!), I can honestly say that the opportunity to serve as Chancellor of this amazing community college district is the gift that keeps on giving. (To see a picture of another "gift" I am thankful for this year, scroll down to the bottom of the memo!*) I also want to wish everyone a Happy Hanukkah, which began on December 8th and lasts eight days. Hanukkah means "dedication" and this holiday is a wonderful time to celebrate the meaning of dedication in many ways.



[know who Santa really is!](#)

Also, I want to commend the District Office group who envisioned and then carried out such a wonderful set of holiday events this past week. Thanks go to **Erin Snyder, Lori Kaiser, Tricia Sexton, Margaret Gray, and Kari Allen** for all the work they did to make our District Office holiday season so special. (Can you guess who Santa is? If so, send me an e-mail! [!](#)

We are all engaged, directly or in support roles, in providing learning opportunities that open doors for our students, and we are most definitely serving our students in challenging and exciting times. I know that recent budget cutbacks have resulted in all of us doing more with less. That's why I want to issue a special thank you to each of you for working so hard, and so creatively, to meet the needs of our students. Have a wonderful holiday season, and take some time over the break to rest up and spend time with friends and family.

National Issues Forums



On Friday, November 19, 2004, I met with [Dave Wilkinson](#) who has taken leadership in establishing the National Issues Forums Program in Iowa. I was particularly interested in meeting with him because I have a long history of involvement in that program over my career. Without going into a great deal of detail, NIF is a program where controversial issues are framed in such a way that groups of people can come together and deliberate them and often find common ground. Issue books, which provide background information on the particular issue and three or four approaches for the group to consider, are available to participants beforehand, and the forums themselves are moderated by people trained in NIF's deliberative approach.

Community colleges, because of their central location, wide diversity of students, and responsibilities for community and civic education, are perfectly suited to using this program. I don't know that EICCD has ever been involved in it, but if you are interested in learning more about the program or might even want to lead the charge in exploring how we might use it in our district please contact me by clicking on this line: ● [I'd like to explore implementing the National Issues Forum Program in our district!](#) or Dave Wilkinson!

Here's a link to the NIF website. Particularly if you are a faculty member or engaged in community education and civic programming, I think you might find it interesting.

● [National Issues Forums](#)

Datatel Conversion Moving Forward Expeditiously!

On December 1, 2004, the Chancellor's Cabinet Meeting was held at the Blong Technology Center so that we could honor the hard-working group of staff from all over the district who have been working on the Datatel Conversion Project related to registration and student services and enjoy a delicious pizza lunch with them. The meeting was held in conjunction with EICCD's first MOCK



Registration, a simulation of the registration process designed to test the system so that problems could be identified and fixed before we do it for real. You can see the hard-working group in the pictures provided . . . extra credit if you can identify the person with the green eyes below.

Here's a description from **Kris Barkdoll**:

Mock Registration was a team effort consisting of staff from the three campuses, CE and DO. The teams spent many weeks preparing folders for over 1000 students. These folders contained applications, registration cards, add/drop cards, change of address or major forms, and any other situation that the staff encounters during the admission/registration process.

During the two days of Mock registration, participating staff would work on the test situations in each folder, writing down any problems then encountered along the way. Day one of Mock was spent 'pretending' that the admissions and registrations were happening prior to the beginning of the semester.



During the morning of day two the staff worked on add/drop cards during what would be the 75% refund; the afternoon was spend working with 50% refunds.

Mock registration was an experience that helped all involved with the Datatel project analyze all their efforts and hard work for the past year or so. And, it was a successful two days. In the words of our Student Systems Consultant, "Mock registration went very smoothly. The group was well prepared, creative and very productive. I commend their creativity and the administration for their support."

The next step for the teams will be to work on any problems that were encountered and to begin to prepare for Mock #2 which will be in February, 2005.

Here is a list of the hard-working staff who participated in the recent MOCK:

CCC:

Mardell Mommsen

Wanda Frye

Sue Geerts

Melanie Drury

MCC:

Linda Keldgord

Katie Watson

Robin Mitchell

SCC:

Linda Turner

Lisa Miller

Dee Hill

Ann Horan

Dawn Schroeder
Carrie Meador
Elaine McCollam

CE:

Kari Allen
Deb Goodall
Mary Bridges
Tracy Higgins
Shirlene Rekemeyer
Wanda Wilson

AR:

Robin Mitchell
Melanie Drury
Elaine McCollam

DO:

Erin Snyder

and, of course Kris Barkdoll!

If you want to keep up with what's happening with our district-wide Datatel Conversion project, be sure to read the online newsletter prepared by **Kirk Barkdoll** out on the Intranet.

Chancellor Participates in a Washington Department of Education Panel on Workforce Development.

I am excited that I will be a panelist in a in a Washington D.C. live Webcast on Thursday, December 16, at 2 p.m. CST. Moderated by **Hans Meeder**, Deputy Assistant Secretary, Office of Vocational and Adult Education, U.S. Department of Education, the panelists will address the topic "What Makes a Community College Responsive to its Labor Market?" I think the reason that I was approached to do this was that EICCD was featured in a cover article entitled "Building Partnerships, and More . . ." in the *Community College Times*, an article written and submitted by **Terry Bilyeu**.



Along with three other Presidents, I will tackle that topic, focusing in particularly on the use of partnerships to build good workforce development programs.

You can view the live Webcast by logging onto

www.nccte.org/webcasts/description.asp?wc=169.

If you can't view it live, you can view it in the archives at www.nccte.org! (And please don't e-mail in some excruciatingly hard question!!!)

I particularly want to thank everyone who has briefed me so that even as new Chancellor, I can do you proud!

EICCD Chancellor's Initiative Arenas Set to Go!

First, I want to thank everyone who came out to the four forums held during November and early December where I reviewed the four exciting action arenas that emerged from what I have been calling a "highly participative but definitely expedited" district-wide process. Unless I misinterpreted the feeling of the groups, most agree that these four areas definitely provide fertile ground for the district to focus its efforts to prepare for our bright future.

A copy of the Powerpoint that I used in the forums is available on the Intranet, but I'd like to take this time to reiterate the four arenas we will be focusing on along with the list of team members who will spearhead our progress in these areas:



Innovatively drive technology into all of our key processes and into the learning experience of our students: Effectively use today's and tomorrow's technologies in all that we do in the district; prepare our students to succeed in a world continually transformed by new technologies.

Pat Keir, Chancellor
Dave Claeys, SCC President/Vice Chancellor Technology
Gary Henrickson, Director of Telecomputing
Kirk Barkdoll, Datatel Project Manager
Gary Olson, ATEEC Instructional Technologist
Pam Bass, eCollege Coordinator
John Bonte, CCC Faculty
Christopher Legel, CCC Faculty
Nancy Luikart, MCC Librarian
Alan Campbell, Associate Director of Marketing
Curt Putman, BTC Operations Manager
Lynn Summers, District Computer Support Specialist
Jim Liljequist, MCC Computer Support Specialist
Serpliss, Ron, Dean, CCC Dean



Boost district revenue from alternative sources: In the face of reduced public support for higher education, aggressively pursue additional revenue through political, entrepreneurial fundraising and grantsmanship.

Pat Keir, Chancellor
Executive Director, External Affairs
Ed Stoessel, Executive Director, Resource Development
Mark Kapfer, Executive Director, Economic Development
Ann Eisenman, CCC Paul B. Sharar Foundation Director
Ellen Kabat-Lensch, SCC Dean and ATTEC Director
Cathy Wiebel, EIJT Director
Vic McAvoy, MCC President/Vice Chancellor Student Services
Thomas, Jeannette, Marketing Coordinator, ATTEC



Spearhead entrepreneurial and innovative programs and services: Respond to increasing demands placed upon us by a “consumer culture” with systems, programs and services that anticipate and meet demands while maintaining highest academic quality.

Pat Keir, Chancellor
Karen Vickers, CCC President/Vice Chancellor Instruction
Vic McAvoy, MCC President/Vice Chancellor Student Services
Nancy Kothenbeutel, Executive Director, Continuing Education
Neil Mandsager, Executive Director, Enrollment Management
Ilene Deckert, Associate Director, Industrial Technology
Ron Serpliss, CCC Dean
Jeff Armstrong, MCC Dean
Ellen Kabat-Lensch, Dean, ATTEC Director
Honey Bedell, Assistant to the Chancellor



Enrich the student body and student learning experience by celebrating diversity and international learning: Enrich our district’s campus climates, staffing, teaching and learning, student services and recruitment efforts to reflect the increasing diversity of our community and student body. Prepare students to flourish in a diverse and global world and workplace.

Pat Keir, Chancellor
Lana Dettbarn, Executive Director, Administrative Services
Karen Vickers, CCC President/Vice Chancellor Instruction

Vic McAvoy, MCC President/Vice Chancellor Student Services
Mary Teague, Affirmative Action Officer
Jeff Armstrong, MCC Dean
Ed Stoessel, Executive Director, International Programs
Wayne Cole, SCC Job Placement Specialist
Elida Perales, MCC Housing Manager
Craig Klein, SCC Faculty
Jane Campagna, SCC Librarian
Jerry Wilkerson, SCC Faculty
Judith Kizzie, CCC Faculty
John Dabeet, MCC Faculty

EICCD Wins Iowa Quality Award Bronze Again!

Laurie Adolph recently let us know that EICCD has again won an Iowa Quality Award. Here is the information about the award that she has provided.

Eastern Iowa Community College District has received word that it is the recipient of the 2004 Iowa Recognition of Performance Excellence (IRPE) Bronze award, Iowa's equivalent of the Malcolm Baldrige National Quality Award. Many employees across the District had opportunity to interact with the IRPE examiner team when it was at EICCD in October. The team came away very impressed with the enthusiasm and breadth of programs EICCD has to address its student and community learning needs.

Of the seven 2004 IRPE applicants, five will receive awards - two at Silver and three at Bronze. This will be the most awards given in one year. The recipients are as follows:

Eastern Iowa Community College District - Bronze Level (the Education criterion); ISU Facilities Planning and Management - Bronze Level (the Business criterion); HON Company, Geneva Plant- Bronze Level (Business); HON Company, Oak Steel Plant - Silver Level (Business); and John Deere Credit - Silver Level (Business). The two other applicants to be recognized are Muscatine High School (Education - Tier 3) and the Veterans Hospital in Waukon (Health care - Tier 2). To date no Gold awards have been given in the program.

All of these applicants will be recognized at the Governor's Recognition of Performance Excellence Celebration on March 1, 2005 in West Des Moines

This is a wonderful recognition of the tremendous effort all of EICCD people have put into continuously attending to the needs of our students and stakeholders.

Fall Semester Classroom Visits Come to a Close!

I have had a busy semester visiting various classes (when invited) over the past two months. Interestingly, perhaps because I griped that I had not received sufficient invitations from SCC, all of the visits I have made in the past two months have been to Scott since those were the only ones I received. I have had some very interesting experiences which ranged from seeing a state-of-the art, environmentally safe method of painting cars to making stick puppets for children in **Kathryn Graver's** Early Childhood Lab session (See picture.)



I am beginning the process of setting up some visits for spring semester. Please contact **Doris Swanson** with some specifics if you'd be willing to have me come out to learn more about what you do next spring or into the future!

Red Mayo	MIT	Kahl
Jan Weis	Special Needs Specialist	Kahl
Monica Kurth	Developmental Ed. Math	Kahl
Barb Hixon	Biology	SCC
Kathryn Graver	Early Childhood	SCC
Ann Lawler	Math	SCC
Gary Buckley	Psychology	SCC
Mike Jund, Roy VenHorst, Darrell Hanan, Desi Riggs, John Blair, Alan Shaw, John Wingert, Frank Spies	Transportation Tech/HVC	SCC
Donna Collentine	Radiologic Technology	Hospital



For those of you who wended your way to the end of this memo, I'm including a picture of that very special Christmas gift I mentioned earlier. Thanks to everyone for the spirit you are bringing to your jobs and to making the learning experience of every student who comes to us the most meaningful ever! Have a great holiday.

Pat